



General Information

1. Do you have camping or RV facilities?

There are no campgrounds or RV facilities located within the city limits of Jacksonville Beach. Camping on the beach is not permissible. Please visit www.abfla.com for a list of Northeast Florida State Parks.

2. Are dogs allowed on the beach?

Dogs are only permitted on Jacksonville Beach and Neptune Beach before 9:00 a.m. or after 5:00 p.m. Dogs must be on a leash and have a current rabies tag. Dog owners must clean up after their dogs. Dogs are allowed anytime on Atlantic Beach, but must also be on a leash no more than 12 feet long.

3. Can you drive cars on Jacksonville Beach?

Driving on the beach is not permitted within the city limits of Jacksonville Beach, Neptune Beach or Atlantic Beach.

4. Where are beach facilities located?

- Restrooms are located at 2nd Ave. N, 5th Ave. N., and 19th Ave. N.
- Outdoor showers are located at 2nd Ave. N., 5th Ave. N., 19th Ave. N., and 7th Ave. South
- Wheelchair accessible ramps are located at Beach Boulevard, 5th Avenue N., & 6th Avenue South

5. Are there public restrooms located at the beach?

Yes. In Jacksonville Beach public restrooms are located at 2nd Avenue North, and 5th Avenue North. Portable toilets are also located at 19th Avenue North. They are open 7 days a week March through September, Wednesday through Sunday in October, and Friday through Sunday, November through February.

6. Are the beaches handicap accessible?

Yes. In Jacksonville Beach there are handicap accessible ramps at 5th Avenue North, Beach Blvd and 1st street, and 6th Avenue South. Beach wheelchairs are also available at the Lifeguard Station. Please call the Lifeguard Station at 904-249-9141 or Parks & Recreation at 904-247-6236.

7. Can we walk on the dunes while at the beach?

No. Climbing on the dunes is prohibited. The sand dunes and sea oats on the dunes are protected by Florida State Law. Please use the crossovers to get to the beach.

8. Are alcoholic beverages allowed on the beach?

No, alcoholic beverages and glass bottles are NOT permitted on the beach.

9. Is surfing permitted at the beaches?

Yes, surfers are welcome but they must have their surfboards tethered to one leg while in the water.

10. Are grills allowed on the beach?

Charcoal and gas grills are allowed on Jacksonville Beach and Atlantic Beach. Charcoal must be removed from the beach after your picnic. Gas-powered grills are not allowed on Neptune Beach or Ponte Vedra Beach. For more information regarding Neptune Beach go to www.ci.neptune-beach.fl.us/.

11. Are horses allowed on the beach?

Horses are prohibited at all times in Jacksonville Beach, Neptune Beach, and Atlantic Beach.

12. Are there boat ramps in the area?

Yes. You can find boat ramps at Beach Marine, 2315 Beach Blvd, call 904-249-8200 for more information. You may also go to the Mayport Marine at 4852 Ocean Street on the south side of the St. John River, call 904-246-8929 for more information. You can launch small boats at the Guana Tolomato Matanzas Preserve off State Road A1A south of Ponte Vedra, call 904-825-5071 for more information.

13. Are jet skis permitted at the beaches?

Yes. In Jacksonville and Neptune Beaches jet skis must stay 300 feet off of the beach. They can only be launched from public ramps, not from the beach. In Atlantic Beach jet skis must stay 200 feet off of the beach. For more information regarding Atlantic Beach go to www.ci.atlantic-beach.fl.us/.

14. **When is sea turtle nesting season?**

May 1st through October 31st. See the [Beaches Sea Turtle Patrol](#) website for more information.

15. **What do I do if I come across a sea turtle on the beach?**

Do not touch the sea turtle. Call the Beaches Sea Turtle Patrol immediately at 904-613-6081. If the sea turtle is alive you may sprinkle water on the shell, but remember to contact Beaches Sea Turtle Patrol right away.

16. **What can I do to ensure a safe environment for sea turtles?**

Florida is the second largest Loggerhead Sea Turtle nesting area in the world. It is important that we do our best to ensure a safe nesting season for the sea turtles. Avoid unnecessary light, noise, and movement on the beach at night. Remove all litter from the beach. Avoid walking on turtle tracks or dunes where nests occur. Do not shine any lights directly on a sea turtle; this will cause her to abandon her nest. For more information please call Beaches Sea Turtle Patrol at 904-613-6081

17. **Are weddings permitted on the beach?**

Yes. The beaches are a beautiful place to hold a wedding ceremony. For more information on scheduling your wedding at the beach, [click here](#).

18. **Are sailboats and catamarans allowed on the beach?**

They are allowed on the beach if the following rules are followed: they may not be launched or removed from the water; they cannot be stored in a way that is harmful to the sea oats or the sand dunes; and they cannot interfere with the lifeguards' vision.

19. **Is fishing permitted on the beach?**

Yes. Surf fishing is a popular activity among beach-goers in areas with few swimmers. Jacksonville Beach also has a fishing pier that stretches 1300 feet over the Atlantic Ocean. The pier is handicap accessible and includes a concession area, bait shop, restrooms, and several fish cleaning stations. The pier is located at 503 North 1st Street. [\[More info . . .\]](#)

Fire Department

1. **Can I have an open fire on the beach?**

No. Open fires are not allowed on the beach, but you may have a cooking fire in an approved gas or charcoal grill.

2. **Can fireworks be shot within city limits?**

Only fireworks classified by the State Fire Marshal as sparklers may be ignited within city limits. Sparklers do not explode or fly through the air and explode. Any other fireworks are illegal throughout the State when used by individual consumers for recreational displays.

Parks & Recreation

1. **Can I have a wedding on the beach?**

Call Special Events at (904) 270-1651 for details.

2. **Do I need to make reservations to have a party at a city park?**

Parks are open to the public with no reservations needed. However, if you plan to use the park as a venue for a large party it is recommended that you contact the Special Events department at (904) 270-1658 for specific rules and regulations.



Police Department

1. **Can I take my dog to the beach?**

Yes! Dogs are allowed on the beach before 9:00 am and after 5:00 pm. The dog has to remain on leash at all times.

2. **How do I file a police report?**

You can file a police report by calling (904) 270-1667 and request a police officer respond to your location. You may also come to police headquarters at any time. In some circumstances, you can file a report by phone. Always remember to dial 911 if your situation is life threatening.

3. **Where do I pay a parking citation?**

There are three options. You may mail your payment to the City of Jacksonville Beach Police Department, 101 Penman Road South, Jacksonville Beach, FL 32250; pay in person at city hall or the police department, Monday - Thursday 8am - 5pm and Friday 8am - 12 noon, except holidays, or use the convenient drop slot located on the south side of city hall. The fines are noted on the parking citation.

Police Department - Communications

1. **What should I do if I call 9-1-1 by mistake?**

If you call 9-1-1 by mistake, **do not hang up.**

Stay on the line and explain that you do not actually have an emergency. If a caller to 9-1-1 hangs up without stating the problem, the caller must be contacted in order to ensure that no actual emergency exists. This may involve dispatching an officer to your home or place of business to ensure that a problem does not exist.

2. **If I need the police, but it is not an emergency, what number do I call?**

If you need the police, but it is not of an emergency nature, please call our non-emergency line at (904) 270-1661.

Examples of calls which should be placed to the non-emergency lines are:

- Traffic crashes which do not involve injuries
- Loud music or barking dogs
- To report incidents such as theft, if it is not happening right now
- To report incidents such as theft, if there is no suspect information
- Requests for information
- To report the malfunctioning of traffic signals

Public Works

1. **What is the hardness of our water?**

The hardness is measured as 323 Mg/L as Calcium Carbonate or 17 to 19 grains.

2. **Where does Jacksonville Beach get its drinking water?**

From artesian wells extending from 900 to 1200 feet into the Floridan Aquifer. This aquifer is considered one of the safest, highest quality water sources in the world.